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Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written or typed in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

(Insert name of applicant)

Tracey GREAVES

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Oxygen 3 Portsmouth Road

Post town

Cosham

Post code

PO6 2SG

Name of premises licence holder or club holding club premises certificate (if known)

Mr Jose Antony SANTIAPILLAI

Number of premises licence or club premises certificate (if known)

15/03238/LAPREM

Part 2 – Applicant details	
I am	Please tick <input checked="" type="checkbox"/> yes
1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)	
2) a responsible authority (please complete (C) below)	X
3) a member of the club to which this application relates (please complete (A) below)	

(A) INDIVIDUAL APPLICANTS (fill in as applicable)									
Please tick <input checked="" type="checkbox"/> yes									
Mr		Mrs		Miss		Ms		Other title (for example, Rev)	
Surname						First names			
I am 18 years old or over								(Please tick <input checked="" type="checkbox"/> yes)	
Current postal address if different from premises address									
Post town						Post code			
Daytime contact telephone number									
Email address									
Post Town						Post Code			

(B) DETAILS OF OTHER APPLICANT
Name and address
Telephone number (if any)
Email address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT
Name and address Tracey GREAVES - Trading Standards Officer (Alcohol & Tobacco Harm Reduction) Portsmouth City Council Civic Offices Guildhall Square Portsmouth PO1 2AL
Telephone number (if any) 023 9243 7977
E-mail address (optional) :

This application to review relates to the following licensing objective(s)	
	Please tick one or more boxes <input checked="" type="checkbox"/>
1) the prevention of crime and disorder	<input type="checkbox"/>
2) public safety	<input type="checkbox"/>
3) the prevention of public nuisance	<input type="checkbox"/>
4) the protection of children from harm	<input checked="" type="checkbox"/>

Please state the ground(s) for review (please read guidance note 2)
<p>Trading Standards is submitting this application for a review of the Premises Licence currently held by Oxygen, 3 Portsmouth Road, Cosham on the following grounds:</p> <p style="text-align: center;">Protection of Children from Harm</p> <p>This is following two juvenile Test Purchase failures and issues regarding staff training which calls in to question the ability of the premises management to support the Protection of Children from Harm licensing objective.</p>

The first failed juvenile test purchase (alcohol) operation was carried out by Trading Standards on 16th July 2018; an employee served a test purchase operative of 16 years, 11 months and 13 days old. The second failure occurred on the 15th October 2018; the Premises Licence Holder and Designated Premises Supervisor served a younger male test purchase volunteer of 16 years, 2 months and 24 days old.

Please provide as much information as possible to support the application (please read guidance note 3)

Oxygen is an off licence, newsagent and convenience store situated in Portsmouth Road, Cosham. It currently has a Premises Licence with licensable activity authorised 05.30 - 23.00 Monday to Sunday.

The holder of the Premises Licence is Mr Jose Antony SANTIAPILLAI who is also the Designated Premises Supervisor (DPS) and the business operator and owner.

Intelligence was received from Hampshire Constabulary that two 15 year olds had purchased alcohol from Oxygen. The till operative in the store did not ask for ID. They managed to buy a bottle of Whiskey, bottle of Vodka, bottle of Apple Sours and a crate of Beer

Monday 16th July 2018 Trading Standards carried out a Test Purchase Operation. The Oxygen Newsagents and Off Licence was visited. A 16 year old female test purchase operative was sent into the premises. The test purchase operative was sold alcohol, a 750ml bottle of 11.5% vol Echo Falls Rose Wine by a member of staff at the Oxygen premises and as such the member of staff committed an offence under s146 Licensing Act 2003 - the sale of alcohol to a person under 18 years of age. This was observed by a plain clothed Police Officer Police Constable 512 Jason Pearce. The member of staff Mr [redacted] after the sale said that he thought the young person was 21 or 22. It was pointed out to him there was a poster regarding Challenge 25 in store. Mr [redacted] did not seem aware of this or was able to explain verbally what this meant. The covering manager, a Ms [redacted] was telephoned and she confirmed that Mr SANTIAPILLAI was in the Philippines for two weeks and would return to UK on 17th July 2018. Mr [redacted] was not issued with a Fixed Penalty Notice of £90.00 on the day as he said he had no ID upon his person, he stated that it was at home in London. Mr [redacted] said he had been working at the store for two weeks part-time as holiday cover. The Refusal Register was checked and the last refusal for alcohol recorded had been 26th May 2018. Copy witness statement of PC PEARCE is available in the Trading Standards bundle **Appendix JP1**

Thursday 19th July 2018 An appointment was made to return to the store on Thursday 19th July 2018 as Mr [redacted] said he was due to work his next shift on that Thursday. The DPS, Mr SANTIAPILLAI was contacted by Mrs Tracey GREAVES by telephone on the 17th and 18th of July to arrange and confirm to be present at the Oxygen premises for the meeting. Mr [redacted] failed to turn up for his shift at work for the meeting on Thursday 19th July 2018. Mr [redacted] has not responded to contact from Trading Standards to date. Mr SANTIAPILLAI stated that he had not had any contact from Mr [redacted] despite contacting his friend who employed Mr [redacted] in a London store previously. PC PEARCE requested to view any employment contract details for Mr [redacted] but Mr SANTIAPILLAI could not produce any. PC PEARCE requested to see the staff training records, authorisation to sell and supply alcohol, and to view CCTV footage. It was when viewing the written training assessments produced that PC PEARCE noted the similarity of the writing on the assessment sheets, particularly for Mr [redacted] and the exact same format of wording in the replies to questions and the same spelling mistakes. Copy training sheets can be seen in the Trading Standards bundle at **Appendix TG1**. In the training questionnaire dated 5th July 2018 Mr [redacted]

response to What is Challenge 25? was satisfactory; 'If someone like under 25 they must prove they are over 18 years of age' yet on 16th July 2018 he showed no competency with what he understood by Challenge 25. Concern regarding these issues was raised with Mr SANTIAPILLAI. PC PEARCE requested that a selected sequence of CCTV be sent to himself or Trading Standards and that Mr SANTIAPILLAI contact himself or Mrs GREAVES at Trading Standards as soon as Mr made contact or returned to work so that an office appointment could be set and the fine could be issued to the seller Mr Copy witness statement available in the Trading Standards bundle as **Appendix JP1**.

Mr SANTIAPILLAI has said he was unable to make any contact with Mr | and that Mr | has not worked for at Oxygen or his friend in London since so the £90.00 fine was not issued.

Monday 15th October 2018 Trading Standards performed a further Test Purchase Operation. A different 16 year old, a male test purchase operative entered the premises and this time was served alcohol, 4 cans of Coors Light Beers at 4% vol, by the DPS and Premises Licence holder Mr Jose Antony SANTIAPILLAI. Mr SANTIAPILLAI therefore committed offences under s146 Licensing Act 2003, the sale of alcohol to a person under 18 years of age. This was monitored by Mrs Tracey GREAVES a Trading Standards Officer. When speaking to Mr SANTIAPILLAI following the sale Mr SANTIAPILLAI was asked by Mrs GREAVES how old he thought the young person was, he asked if it was the guy with the cap and then said 23 or 24; it was said that he should still have asked for ID as the young person was not and does not look 25. Mr SANTIAPILLAI said I have Challenge 25. Mrs GREAVES said the TP operative was a true representation of his age group and he needed to keep challenging as some 15 year olds in schools have a full set of facial hair and Mr SANTIAPILLAI agreed yes, they have a full beard. Mr SANTIAPILLIA said he was a bit stressed; he was tired and had been working a long time. He wanted to know what would happen now. Mrs GREAVES advised that a return visit would be arranged with PC PEARCE to issue a £90.00 fine to him and as a second test purchase had failed within three months a review of the Premises Licence was a possible outcome.

Tuesday 16th October 2018 Mr SANTIAPILLAI emailed Trading Standards to say he was really sorry for his failures on alcohol tests saying, yesterday he was covered with hat and he misjudged him as a shoplifter, he asked him what is he looking for, he said he was looking for baked beans, then he came with beans, beer and rice and he made a mistake. Mr SANTIAPILLAI said he knew it was not his first time, he begged please for a chance if he could fix it. He would accept the penalty and if at the case it was decided to take his licence away then he asked please to be given time as he was with a local shop group and every week he received allocations on delivery, so he needed to inform them to stop. Mr SANTIAPILLAI said he has staff who only work two days, she is a Personal Licence holder would it be possible to change the DPS to her. Also he had taken on a new manager who had just passed his licensing course and was awaiting a CRB check, when he gets that he would apply for a Personal Licence. Mr SANTIAPILLAI said he was stressed and had family issues going on too. Without this business he didn't have anything. He said he was willing to meet any anytime and he accepted whatever decision was made on his case. Copy email available in the Trading Standards bundle as **Appendix TG2**

Thursday 18th October 2018 PC PEARCE and Mrs GREAVES re-visited the Oxygen store. Mr SANTIAPILLAI was issued a £90.00 fine. Copy witness statement available in the Trading Standards bundle as **Appendix JP1**. Mr SANTIAPILLIA said he accepted his failures and that he currently had some personal family issues. Whilst on the visit Mr SANTIAPILLAI was asked about his training process, did he teach verbally or have a video. Mr SANTIAPILLAI said he talks staff through it verbally. PC PEARCE asked about the test. Mr SANTIAPILLAI said they didn't have a test. It was asked if the questionnaire sheet was not a test of what had been learnt and understood. Mr SANTIAPILLAI said he did not give the questionnaire as a test he gives staff a copy of the answer sheet of others because he wanted to have good sheets, so he gives them

other employees sheets to see the right answers. Mr SANTIAPILLIA was asked if he allowed staff to help other staff to fill in the questionnaires. Mr SANTIAPILLAI said yes if their English is not very good. Mr SANTIAPILLAI said he would do anything to sort this out.

Whilst the premises has conditions on the Premises Licence to promote the Protection of Children from Harm licensing objective such as:-

Annex 2 - 02 The licence holder shall ensure that all members of staff are informed on the objectives of the Licensing Act 2003 and the statutory requirements in order to ensure compliance with all relevant provisions of the Act.

Annex 2 - 03 All staff must receive comprehensive training in relation to age restricted products and the sale of alcohol. No member of staff shall be permitted to sell alcohol until such time as they have successfully completed this training. Training shall cover: (a) Sale of alcohol to persons under 18 (b) Challenge 25 and acceptable forms of identification (c) Signs of drunkenness (d) Refusal Register and when/how to use (e) The licensing objectives This training shall be documented and records kept on the premises. Police and the Licensing Authority shall have access to an individual's training records on request

Annex 2 - 04 Any person appearing to those engaged in selling or supplying alcohol to be under the age of 25 and who is attempting to buy alcohol will be required to produce satisfactory photographic identification as proof of age. Acceptable ID shall be a valid Passport with hologram; valid Military ID bearing date of birth; valid UK photo card Driving Licence or PASS approved ID.

There have still been two sales of alcohol to persons aged 16 despite this.

With two test purchase failures it could be that Trading Standards would work with the business but due to the nature of the failures:

- the disappearance of seller one
- seller two being the DPS (The role of a DPS is be in day to day control of the business, be the main point of accountability, ensure the premises operates legally (and must hold a personal licence)).
- the lack of training
- valueless training documents
- Mr SANTIAPILLAI's admissions regarding the failures
- employment of Mr I without the necessary checks
- previous prosecution in June 2016 by Licensing Service Portsmouth City Council

there was no option than to bring the matter before the panel.

Trading Standards would respectfully ask the Licensing Committee to consider:-

- 1) **Revocation of the Premises Licence** - This will undoubtedly prevent any further sales of alcohol to under 18s and further breaches of the Premises Licence conditions. Indeed the guidance provided under the Licensing Act 2003 would ask you to seriously consider this in the first instance, due to the holders overall failings to operate the premises in line with the licence requirements, licensing objectives and Portsmouth's licensing policy. Should the Committee decide to revoke the licence it is both proportionate and necessary to the problems that are reoccurring at the premises.
- 2) **Removal of the DPS** - Due to a failure of the current DPS Mr Jose Antony SANTIAPILLAI himself to uphold the Licensing Objectives that he be removed as DPS. Mr SANTIAPILLIA did suggest a change of DPS in 16th October 2018 email. However, he would remain as the owner/manager and Premises Licence Holder and still be exercising control over the

business activities.

- 3) Suspend the Premises Licence - for a period of up to three months. This would allow a period of time for the premises licence holder to retrain all staff members to be fully aware of their responsibilities and implement any measures required by the Committee.
- 4) Every sale of alcohol to be made by Personal Licence Holder.

In addition, the following conditions to be enhanced as follows:-

- 5) Training - all staff engaged in the sale of alcohol to undertake a six monthly refresher training course or where there is an identified need to do so and this refresher training is to incorporate a written assessment be documented, signed for by the staff member and the training records are to be kept on site and available to authorised officers.
- 6) ID all alcohol sales - Place a condition on the Premises Licence that every sale of alcohol requires a person to provide a form of ID. This would ensure that every staff member making a sale would have to check the ID of a customer and would remove the necessity for staff to assess the customers age.

Please tick <input checked="" type="checkbox"/> yes							
Have you made an application for review relating to the premises before?							<input type="checkbox"/>
If yes, please state the date of that application							
		Day		Month		Year	

If you have made representations before relating to the premises please state what they were and when you made them

Please tick <input checked="" type="checkbox"/> yes	
<ul style="list-style-type: none">I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.	<input type="checkbox"/>
<ul style="list-style-type: none">I understand that if I do not comply with the above requirements my application will be rejected.	<input type="checkbox"/>
IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION	
Part 3 – Signatures (please read guidance note 4)	

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 5). If signing on behalf of the applicant please state in what capacity.	
Signature	
Date	23 rd October 2018
Capacity	Trading Standards Officer (Alcohol & Tobacco Harm Reduction)

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)			
Post town		Post code	
Telephone number (if any)			
If you would prefer us to correspond with you by email, your email address (optional)			

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details, for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.



Portsmouth
CITY COUNCIL

PORTSMOUTH CITY COUNCIL

TRADING STANDARDS SERVICE

DOCUMENTARY APPENDIX

Case Ref: Oxygen, 3 Portsmouth Road

Appendix No: JP1

Description: Witness Statement

Time/Date/Produced: 19/10/2018

Where Produced: Civic Offices, Guildhall Square, Portsmouth

Produced By: Tracey Greaves

Signed:

Witness Statement

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Court Act 1980. s.5B

Statement Of: Jason Pearce

URN:

Age (If Under 18): Over 18

Occupation: Police Officer

1 19/10/2018 10:26:

I am Police Constable 512 Jason Pearce. I currently work within the Hampshire Police Licensing team. My day to day responsibilities include the management and monitoring of licensed premises within Hampshire.

5

On the 16th July 2018 I was on duty supporting a Trading Standards led alcohol test purchase operation in the Portsmouth area. I was working in the company of Tracey Greaves (TS) and Rob Anderson-Weaver (Public Health). A 16 year old female was used as the test purchaser, supplied by Tracey Greaves.

10

At 1920 that day Oxygen convenience store, 3 Portsmouth Rd, Cosham, PO6 2SG was tested. I was inside the shop monitoring the test. I saw the 16 year old walk to the till with a bottle of Echo Falls Rose Wine (11.5%). The seller was an Asian male who was the lone worker at the shop. He did not ask the 16 year old for ID and completed the transaction, selling the wine to her.

15

When the 16 year old had left the store I identified myself to the seller and explained what I had seen. I then reported and cautioned him for selling alcohol to a person under 18. I requested his details which were given as

20

He did not have any identification on him and said that the DPS, Mr SANTIAPILLAI was abroad at present. Mr stated that he had not had formal training regarding alcohol sales and was not aware of 'challenge 25'.

I spoke to the covering manager on the phone whilst at the store but was unable to gain any further information about the training aspect. Consequently due to Mr having no ID and his claims regarding lack of training, he was not suitable for a Fixed penalty Notice (£90 fine) at the time. Although he had committed an offence and had no ID, it was also not proportionate to arrest him. I advised him that he may receive a £90 fine to pay but if he did not attend a future planned meeting to resolve this issue he would become a wanted person.

25

30

Arrangements were made by Tracey Greaves for a meeting with the DPS Mr SANTIAPILLAI along with Mr at Oxygen, 3 Portsmouth Road on the 19th July when the DPS had returned.

35

Witness Statement

Statement Of: Jason Pearce

URN:

On 19th July myself and Tracey Greaves attended the store where we spoke to the DPS Mr SANTAIPILLAI. He advised that Mr [redacted] was not present as he had failed to turn up for work and was unable to be contacted.

- 40 I advised Mr SANTAIPILLIA that this looked very bad on his part and asked to view employment documents and / or tax records to prove Mr [redacted] was a bona-fide employee. Mr SANTAIPILLIA could not provide these details or any satisfactory explanation which led me to believe that Mr [redacted] was illegally employed, possibly an illegal immigrant. Mr SANTAIPILLIA would have known this and I suspect he has chosen to not assist with
- 45 locating Mr [redacted]

- Whilst we were at the shop we inspected the staff training records. These gave cause for concern regarding Mr SANTAIPILLIA's management of the premises. It was apparent that staff training documents had the same handwriting and also the exact same wording to
- 50 questions which would not have been possible. It appeared that these documents were false documents to show apparent compliance of licensing requirements. It appeared to me that the management must have written the answers for their staff.

- Tracey Greaves took possession of these records which are available for anyone to draw
- 55 their own conclusions.

At this stage, as this was a Trading Standards led operation, it was left for Tracey Greaves to progress future engagement / intervention.

- 60 I was advised that a second test purchase operation took place on the 15th October 2018 led by Tracey Greaves of Trading Standards. I was advised that this test was also failed with the seller being the DPS Mr SANTAIPILLIA who did not ask for ID from a 16 year old lad.

- I returned to the premises on the 18th october 2018 along with Tracey Greaves. We spoke
- 65 to Mr SANTAIPILLIA who accepted his guilt. I 'reported' and 'cautioned' him regarding the offence committed on the 15th October. I explained and offered him a 'fixed penalty fine as an option. He accepted this. I issued him with a Hampshire Police fixed penalty notice (PND) number 60590025. He is required to pay £90 within 21 days. Details are recorded on the Police RMS system under occurrence number 4415053519. I can produce a copy of this
- 70 fixed penalty notice which was signed by Mr SANTAIPILLIA as exhibit JP/JS/1.

Whilst we were visiting the shop on the 18th October we discussed the issue of staff training records with Mr SANTAIPILLIA. When asked about why several were of the same

Witness Statement

Statement Of: Jason Pearce

URN:

handwriting and the 'same sentence answers to questions' he said that he gives staff
75 members other staff members training questionnaires and sometimes it is filled out for them.
Clearly this is extremely poor management and a key self inflicted factor of why the premises
has been failing test purchase tests.

All roads to these failings and lack of compliance lead to Mr SANTAIPILLIA.

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true

Signature Witness: Digitally signed

Date: 19/10/2018 14:01

Witness To Signature: N/A

Date: N/A

Statement Started 19/10/2018 10:26

Statement Completed 19/10/2018 14:01

PORTSMOUTH CITY COUNCIL

TRADING STANDARDS SERVICE

DOCUMENTARY APPENDIX

Case Ref: Oxygen, 3 Portsmouth Road

Appendix No: TG1

Description: Copy Training Questionnaires

Time/Date/Produced: 19/07/2018

Where Produced: Civic Offices, Guildhall Square, Portsmouth

Produced By: Tracey Greaves

Signed:

Off Licence Training Questionnaire

1. Who is the DPS of your site?
JOSE.....SANTIA PILATI.....
2. What is the premise Licence?
A licence required by a business for it to be able to carry
licenable activities as specified in the license.
3. What is Challenge 25?
If someone like under 25 they must prove year of age one over 18
4. What are the hours your store is allowed to sell alcohol?
On the premises licence 5:30 am to 11:00 pm
5. If a sale of alcohol is refused where this should be recorded?
The refusals book / log
6. Where can the customer consume his/her alcohol?
off the premises
7. What are the approved forms of identification that you may accept?
passport, photo driving licence, pass card, validated card
8. What is the fixed penalty fine for the cashier making selling offence?
£90 on the spot fine
9. If you fail a test purchase who should you inform and when?
The dps, who then needs to contact
10. If you are in any doubt of the validity of the identification or are still unsure of the customer's age what should you do?
Refuse the sale and record the details
11. What are the 4 licencing objectives?
public safety
Prevention of public nuisance
Prevention of crime and disorder
Prevention of children from harm

Name : |

Date : 30.01.18

Signature: 

Training given by: Jose

Off Licence Training Questionnaire

1. Who is the DPS of your site?
JOSE SANTIAPILLA
2. What is the premise Licence?
A licence required by a business for it to be able to carry out only licenable activities as specified in the licence
3. What is Challenge 25?
If someone is under 25 they must prove they are over 18
4. What are the hours your store is allowed to sell alcohol?
year to age
On the premises licence 5:30 a.m. to 11:00 p.m.
5. If a sale of alcohol is refused where this should be recorded?
The refusals book
6. Where can the customer consume his/her alcohol?
off the premises
7. What are the approved forms of identification that you may accept?
Passport, photo driving licence, pass age card
8. What is the fixed penalty fine for the cashier making selling offence?
£90.00 on the spot fine
9. If you fail a test purchase who should you inform and when?
The DPS, who then needs to contact
10. If you are in any doubt of the validity of the identification or are still unsure of the customer's age what should you do?
Refuse the sale and record the details
11. What are the 4 licencing objectives?
Prevention of crime and disorder
Public safety
Prevention of children from harm
Prevention of public nuisance

Name :

Date : 05/07/18

Signature:

Training given by:

Off Licence Training Questionnaire

1. Who is the DPS of your site?
JOSE SANTIA PILLAI
2. What is the premise Licence?
A licence required by a business for it to be able to carry out only licensable activities as specified in the licence.
3. What is Challenge 25?
If someone looks under 25 they must prove they are over 18 years of age.
4. What are the hours your store is allowed to sell alcohol?
On the premises licence 5:30 A.M. to 11:00 P.M.
5. If a sale of alcohol is refused where this should be recorded?
The refusals book / log
6. Where can the customer consume his/her alcohol?
off the premises
7. What are the approved forms of identification that you may accept?
Passport, photo driving licence, Pass accredited card
8. What is the fixed penalty fine for the cashier making selling offence?
A 90 on the spot fine
9. If you fail a test purchase who should you inform and when?
The DPS, who then needs to contact
10. If you are in any doubt of the validity of the identification or are still unsure of the customer's age what should you do?
Refuse the sale and record the details
11. What are the 4 licencing objectives?
Prevention of crime and disorder
Public safety
Prevention of children from harms
Prevention of public nuisance

Name :

Date : 17.01.17

Signature:

Training given by:

PORTSMOUTH CITY COUNCIL

TRADING STANDARDS SERVICE

DOCUMENTARY APPENDIX

Case Ref: Oxygen, 3 Portsmouth Road

Appendix No: TG2

Description: Copy email Mr SANTIAPILLAI to Mrs GREAVES

Time/Date/Produced: 16/10/2018

Where Produced: Civic Offices, Guildhall Square, Portsmouth

Produced By: Tracey Greaves

Signed:

Greaves, Tracey

From: jose santiapillai
Sent: 16 October 2018 11:24
To: Greaves, Tracey
Subject: Oxygen

Dear Tracey

I really sorry for my failures on alcohol tests. Yesterday he was covered with hat and i misjudge him was a shoplifter, i asked him what is he looking for, he said that he was looking for baked beans, then he came with beans beer and rice and i made a mistake. I know that it is not my first time. I really beg you a chance if i can fix it please.

Also i accept the penalty and if the case you decided to take away my License would you give me time please. I am with shop local group and every week i receive allacations on delivery. So i should inform them to stop.

I have a staff work only two days she is a personal licence holder, is it possible i can apply for change of dps on her. Also i took new manager he just passed his Licensing course and waiting for CRB check. Once he gets his he will apply for personal licence.

I am stressed and i have family issues going on too. Without this business i don't have any with me. I am willing to meet you and officer any time. I accept whatever decision you make on my case.

Many thanks

Kindly regards

Jose santiapillai